



October 27, 2025

Outreach Program Referrals Reopening November 1, 2025

Liberty Lane is pleased to share an important update about our Outreach Program. Beginning November 1, 2025, we will be ending the [pause on new referrals to the program](#). This is a positive step forward that reflects the progress we've made over the past several months to strengthen our capacity and operations.

At the same time, we want to be clear about what this means in practice. As of November 1st, we will once again be accepting names and referrals to be added to the waitlist for our Outreach Program. However, this does not mean that individuals will have immediate access to services. Our first priority will be reconnecting with and assessing the status of those who were already waitlisted when the pause commenced on April 1, 2025. While new referrals will be accepted, wait times remain significant, and we continue to face a level of demand that exceeds our available capacity and resources, an experience shared by many domestic violence services across Canada.

Since April, Liberty Lane has been deeply engaged in a renewal process aimed at ensuring the long-term sustainability of our programs and organization. This has included stabilizing operations, expanding our staff team, and strengthening our internal systems. Over the past several months, we have added three new full-time staff members to our team, updated and streamlined our case management system, and begun developing new operational procedures to support consistent, high-quality service delivery. These developments represent exciting and meaningful progress. They will help us better meet the urgent and growing need for outreach and other domestic violence services in Fredericton and across New Brunswick, while also ensuring our staff and Board are well-supported in their vital work.

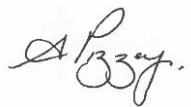
We also want to emphasize that this remains a period of transition. As we continue implementing and testing these new systems, there may be times when our response is slower than usual. We are committed to learning from this process, including seeking feedback from clients and community partners and refining our approach to ensure we can meet demand sustainably and effectively.

The [Government of New Brunswick's investments in the domestic violence sector](#) represents an essential and welcome step forward. With this additional support, Liberty Lane is in a stronger position to continue building the stability and capacity needed to deliver critical services to individuals, children, and families affected by violence.

We are deeply grateful for the continued trust and support of our community and funders. Your donations, partnerships, and advocacy have been essential as we work to stabilize and grow our services. As we move into this next phase, we look forward to continuing this work with the shared goal of ensuring safety and support for those experiencing violence.

Should you have any comments, questions, or concerns, please do not hesitate to contact our Executive Director, Alyson Pizzey, at executivedirector@libertylane.ca.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Alyson Pizze'.

Alyson Pizze
Executive Director
Liberty Lane Inc.